



ANNUAL REPORT 2024
Centre of Relief and Development

INTRODUCTION

Dear Readers,

In 2024, the world faced escalating humanitarian crises - deepening conflicts, worsening climate shocks, and record levels of displacement. As vulnerabilities increased, so did the urgency for adaptive, locally led responses. For Diaconia ECCB – Centre of Relief and Development (Diaconia Czech Republic or Diaconia CR), this was a year of immense challenges but also of transformation.

While our core commitments - localisation, resilience-building, and emergency preparedness - remained steadfast, the scale and complexity of our work expanded. From emergency flood response in the Czech Republic to long-term recovery efforts in Ukraine and livelihood support across Asia and the Middle East, we stood with communities in need. Yet 2024 was not just about delivering aid; it was about strengthening our capacity to respond, building local partnerships, and laying the groundwork for a more effective, sustainable humanitarian approach.

In this context, we provided life-saving and resilience-building assistance to 77,760 individuals - two-thirds of whom were women - across Asia, the Middle East, Ukraine, and the Czech Republic. Our interventions spanned emergency response, livelihoods, protection, education, and climate resilience, ensuring critical support for communities facing displacement, economic hardship, and environmental shocks. Key achievements included the establishment of digital agricultural cooperatives in Cambodia, empowering 11,261 people, and anti-trafficking initiatives in Vietnam that strengthened prevention and survivor support for over 10,700 individuals. Importantly, gender equality remained central to our approach. In Myanmar, 87% of beneficiaries were women, many of whom accessed entrepreneurship grants and engaged in social cohesion initiatives.

2024 was a year of both profound challenges and transformation for us. Major organisational shifts included:

- A complete change in senior leadership, including the appointment of a new Executive Director after six years.
- A large-scale emergency response to severe flooding in the Czech Republic, which tested our volunteer support system to its limits.
- A relocation of our Prague office, following over a decade at our previous site.
- The establishment of a Diaconia ECCB-CRD supported local NGO in Ukraine, reinforcing our localisation agenda.
- The development of a new strategic framework and corresponding organisational reforms.
- A reassessment of our volunteer-centred emergency response model.
- Increased international engagement, particularly within Eurodiaconia and ACT Alliance Global.

None of this would be possible without the trust and support of our donors, Board members, and volunteers. Your unwavering commitment in 2024 was our driving force, and we are deeply grateful.

Thank you,

Dr Kinga Komorowska, MBA
Executive Director



7 COUNTRIES

Bangladesh
Cambodia
Czech Republic
Jordan
Lebanon
Myanmar
Ukraine

25 PROJECTS

12 international
13 domestic

10 SECTORS

Agriculture
DRR/emergency
Education
Early recovery
Health (PSS)
Human rights
Livelihoods
NFI
Protection
Shelter

VALUE

€2.6m

98 VOLUNTEERS

engaged in the flood response

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INTERNATIONAL PORTFOLIO

BANGLADESH

Since 2017, the Rohingya refugee crisis has remained one of the most pressing humanitarian challenges in the region. Widespread persecution and violence against the Rohingya – a Muslim ethnic minority in predominantly Buddhist Myanmar – forced nearly one million individuals to flee to Bangladesh, where they remain concentrated in Cox’s Bazar, home to the world’s largest refugee camp.

Generously funded by the Czech government, we, in collaboration with our local partner Rangpur Dinajpur Rural Service (RDRS), have been actively engaged in humanitarian efforts to support both the Rohingya refugees and host communities. Despite ongoing challenges, we continue to foster resilience, self-reliance, and social cohesion through targeted interventions.

In 2024 alone, our programmes directly assisted 14,215 individuals through livelihood support, skills development, and social cohesion initiatives. A central pillar of our response has been women’s empowerment, with 8,577 women benefiting from vocational training, income-generating activities, and protection services. These efforts have enabled both Rohingya and Bangladeshi women to achieve greater financial independence while strengthening their leadership capacities.

Our commitment to fostering peaceful coexistence extended into livelihood opportunities, with the establishment of 300 Income-Generating Activity groups. Participants received training in business planning, agriculture, and small-scale entrepreneurship. Additionally, 380 individuals were offered non-formal technical training, equipping them with essential livelihood skills, including tailoring, hairdressing, and solar panel repair.

Furthermore, we sustained our commitment to climate resilience. To combat deforestation and mitigate flood risks in the refugee camps, we planted 2,725 saplings. Responding to the growing threat of climate-induced disasters, we also provided emergency relief to 400 flood-affected households in 2024 alone.

These achievements were realised despite significant political upheaval in Bangladesh, including the transition of national leadership, which presented logistical constraints and uncertainties regarding government partnerships. In response, we, together with RDRS, reinforced collaboration with local and community leaders, ensuring the continuity of critical programmes and the adaptability of our interventions.

Through these efforts, we remain dedicated to supporting both refugee and host communities, strengthening resilience, and fostering hope in Cox’s Bazar.



CAMBODIA

In 2024, we focused our efforts in Cambodia on fostering innovation and enhancing the skills development of farmers and students, with a particular emphasis on women. We continued to drive meaningful progress in digital transformation, vocational education, and food security. Our programmes directly benefited 11,261 Cambodians, 60% of whom were women. These efforts contributed to building long-term resilience and creating economic opportunities for thousands of community members.

A key aspect of our work in Cambodia continued to be the engagement of the Czech private sector. Notably, we collaborated with Kokopon, a Czech-Cambodian start-up, and Holistic Solutions, a consultancy firm based in Brno. Together with the local NGO Lutheran Hope Cambodia Organisation, these partnerships played a pivotal role in advancing a more sustainable and inclusive agricultural sector, with a particular focus on gender inclusiveness.

Through the Digitalisation of Agricultural Cooperatives project, supported by the Czech government, we worked to enhance the efficiency and productivity of farming activities while strengthening financial management within cooperatives. Recognising that well-organised and resilient cooperatives are fundamental to sustainable agricultural development, we developed a user-friendly mobile application and provided targeted training to cooperative members. Given the challenges posed by Cambodia's education system, a significant portion of the training focused on improving financial and digital literacy among participants.

In addition, with generous support from the Czech government, we invested in the next generation of agricultural professionals through the Development of Practical Knowledge and Skills of Secondary School Students in Kampong Speu and Kampong Chhnang Provinces project. This initiative equipped young learners with essential agricultural and life skills, preparing them to become successful agri-entrepreneurs in Cambodia's evolving agricultural landscape.

Furthermore, our Nutrient-Rich Powder Production in Kampong Speu Province project, implemented with the support of the United Nations Development Programme, addressed critical food security and nutritional challenges. This initiative ensured that vulnerable populations, particularly children and pregnant women, had access to affordable, locally-produced, and nutrient-rich supplements, thereby strengthening community resilience and improving long-term health outcomes.



JORDAN

Jordan, with a population of approximately 11 million, hosts more than 760,000 registered refugees, primarily from Syria. However, when accounting for unregistered individuals, the total refugee population is estimated at 3.4 million, meaning that one in four people in Jordan is a refugee. This significant demographic shift places immense strain on the country's resources, infrastructure, and labour market. In 2024, against the backdrop of regional instability, Jordan faced growing economic challenges. The resulting decline in household purchasing power disproportionately affected vulnerable groups, including refugees, women, and low-income Jordanians.

With generous support from the Czech government, we, together with our long-standing partner LWF Jordan, implemented a range of humanitarian interventions in Zarqa - the country's second-largest city. Our interventions played a pivotal role in strengthening resilience, economic empowerment, and social cohesion. Through structured interventions, 1,214 individuals - including 57% women and 40% from vulnerable host communities. By integrating protection, mental health support, and livelihoods - with a strong focus on GBV protection - these initiatives fostered self-reliance, strengthened community cohesion, and enhanced long-term recovery outcomes.

Protection services supported 832 individuals through case management and counselling, including 74 survivors of gender-based violence. Community-led protection activities included English courses, creative therapy, and protection clubs. In addition, the Social Fund Initiative provided financial assistance to 20 individuals facing extreme hardship. 281 individuals benefited from psychosocial well-being support, including Zumba and music therapy. It demonstrated remarkable results, with 69% of participants reporting improved physical and mental health. Additionally, self-defence training equipped 30 women with essential skills to enhance their personal safety and resilience. Finally, the vocational and life skills training empowered 101 individuals with entrepreneurship, sewing, and digital literacy skills. The entrepreneurship programme supported 41 women in business planning, financial management, and marketing, fostering economic independence. Sewing training enabled 30 women to develop garment production skills.

Two key elements defined the Jordan programme. Firstly, a strong commitment to localisation ensured the project's sustainability. Partnerships with government institutions and community-based organisations aligned interventions with national frameworks and enhanced outreach and service delivery. Engagement with private sector actors further supported training and employment opportunities, reinforcing long-term self-reliance for beneficiaries. Secondly, inclusivity was embedded at every level, with 46 people with disabilities actively participating in various initiatives.



LEBANON

In 2024, our long-standing partner in Lebanon, the Tahaddi Community Centre, faced unprecedented challenges. Situated in southern Beirut, the centre was severely impacted by the Hezbollah-Israeli conflict, which led to mass displacement and further strained already limited services. Tahaddi's dedicated team not only endured personal and material losses—many of them supporting their own families fleeing the violence—but also worked tirelessly to address the growing needs of newly displaced populations. Despite these hardships, they remained steadfast in ensuring the uninterrupted delivery of essential aid and services.

To strengthen this vital response, we supplemented our regular financial support from the Lent Public Collection and Czech government with an additional generous contribution from the Evangelical Church of Czech Brethren. These combined efforts enabled Tahaddi to provide critical humanitarian assistance while maintaining its long-term focus on community integration and resilience-building. In 2024, more than 3,500 vulnerable individuals - particularly displaced families and socially disadvantaged households - benefited from the following multi-sectoral interventions:

- ◆ **Multi-purpose cash assistance:** A total of 297 families, including 79 female-headed households, received cash support to help them meet their basic food needs and reduce reliance on harmful coping mechanisms such as child labour. This assistance was complemented by 20 community awareness sessions on healthy diets and cooking, further enhancing food security and nutritional well-being.
- ◆ **Mental health and psychosocial support (MHPSS):** Recognising the significant psychological toll of displacement and conflict, Tahaddi provided structured support groups for affected individuals. This included 15 sessions for out-of-school children, 8 sessions for young children, and 12 sessions specifically designed for women.
- ◆ **Healthcare services:** The Tahaddi Health Centre delivered 3,479 primary healthcare consultations and 769 vaccinations, in addition to offering remote medical consultations for displaced individuals, ensuring inclusive access to essential medical care.
- ◆ **Education:** When the crisis hit, Tahaddi adapted its Early Childhood Education programme to a remote learning model, allowing 55 children to continue their daily lessons via mobile phones, ensuring continuity in their education.
- ◆ **Social assistance:** To respond swiftly to urgent humanitarian needs, a dedicated social fund was established. This fund supported essential relief items such as blankets and hygiene kits for the most vulnerable households, including those headed by single parents.

Through this sustained partnership, we and Tahaddi remained committed to upholding dignity, resilience, and protection for communities facing conflict and displacement in Lebanon.



MYANMAR

In 2024, Myanmar's humanitarian crisis deteriorated further due to escalating conflict, severe flooding that impacted nearly one million people, and widespread displacement. Over one-third of the population required humanitarian assistance, yet access remained severely constrained by governmental restrictions, bureaucratic hurdles, and security concerns.

We have long championed the localisation approach across its global operations, recognising that partnerships with local organisations - who possess the profoundest understanding of cultural and historical contexts - are key to maximising impact. However, despite our commitment to this approach, we faced significant restrictions in Myanmar. Our local partner, the Lutheran World Federation (LWF) Myanmar, which has been active in the country since 2008, encountered substantial challenges that severely limited operational capacity. These challenges were addressed through strengthening local partnerships and adapting programme strategies to focus on community-based resilience and individual livelihoods.

Despite these constraints, we and LWF Myanmar - funded by the Czech government - continued to provide critical support to vulnerable individuals. In 2024, our joint efforts benefited 2,819 schoolchildren by supplying educational materials and improving learning environments. Additionally, 74 teachers received professional development opportunities to enhance the quality of education. We also equipped 100 entrepreneurs, including 60 women, with livelihood recovery skills to rebuild their businesses. These initiatives not only fostered individual self-reliance but also contributed to stronger social networks between internally displaced persons (IDPs) and host communities.

To further promote social cohesion, 60 individuals - 50% of whom were women - participated in inter-community initiatives aimed at fostering peaceful coexistence. Although planned school construction activities could not be completed due to operational constraints, preliminary work was successfully undertaken through an unprecedented collaboration between Rohingya and Rakhine communities. These engagements facilitated mutual understanding between IDPs and host communities, laying the groundwork for strengthened social cohesion and peaceful coexistence.

As in Bangladesh and Cambodia, our work in Myanmar prioritised gender inclusion, recognising that women and girls face heightened vulnerabilities during crises. In 2024, Myanmar had the highest percentage of female beneficiaries within our programmes, with 87% of those assisted being women. More than 7,777 women participated in social cohesion initiatives, and 390 women received entrepreneurship grants, bolstering their economic stability. These interventions not only enhanced their financial independence but also improved their roles within household and community decision-making structures, empowering them to take active leadership roles in their communities.



UKRAINE

The year 2024 marked a significant milestone in our engagement in Ukraine. Beyond continuing the implementation of the localisation agenda, we established a Diaconia ECCB-CRD supported local non-governmental organisation (NGO) in the country. This organisation has been fully registered, complete with a Charter, official NGO tax status, and a hired Director, strengthening our commitment to sustainable, locally led humanitarian response.

The practical realisation of the localisation agenda in Ukraine in 2024 involved the direct allocation of 1.5 million Czech crowns - generously donated by the Czech public - to five partner organisations. Collectively, these partners provided essential assistance to over 17,000 individuals, 63% of whom were women, in Kyiv, Uzhhorod, Poltava, Kharkiv, and Kherson.

Outside the capital, our partner Blago distributed food and non-food items to internally displaced persons (IDPs) in Uzhhorod, addressing urgent needs arising from the ongoing conflict. In Poltava, Our Way provided critical in-kind medical assistance - including specialised medical mattresses and clothing - alongside legal aid to 50 war veterans, supporting their rehabilitation and social reintegration.

In Kyiv, Voices of Children delivered targeted psychological support to vulnerable children aged 6 to 16 who had been profoundly impacted by the war, whether through direct exposure to frontline hostilities, the loss of parents, or having family members serving in the military. Our funding facilitated a series of five-day psychological support camps designed to help these children adapt to new circumstances and develop psychological resilience through structured recovery activities.

Additionally, the House of Mercy continued its essential work with individuals experiencing homelessness, a group that receives minimal state support. Our assistance enabled the provision of a comprehensive range of services, including medical and hygiene care, assistance with legal documentation, access to social payments and insurance, and employment support. In some cases, the organisation directly funded medical treatments for those in need.

The most extensive and geographically diverse interventions were implemented by Myrne Nebo, with co-funding from the Czech Ministry of Foreign Affairs and our public fundraising efforts. Operating in frontline areas of Kharkiv and Kherson, Myrne Nebo worked to strengthen community resilience while delivering critical humanitarian assistance. Their activities included evacuating civilians, distributing hot meals prepared in emergency kitchens near the frontlines, reconstructing damaged homes, providing construction kits, and running Social & Psychological Centres. Through these efforts, our combined support played a crucial role in helping displaced families and elderly individuals cope with trauma, regain dignity, and find refuge from the severe conditions and insecurity caused by the ongoing conflict.



VIETNAM

In 2024, Vietnam, alongside Cambodia, remained one of the only two stable contexts where we operated. In line with our commitment to localisation, we continued collaborating with the Blue Dragon Children's Foundation, a leading organisation dedicated to supporting street children and rescuing victims of slavery and human trafficking. Our partnership enabled us to operate at multiple policy levels—from national decision-making to empowering frontline service providers and directly assisting trafficking survivors.

Throughout the year, we reinforced anti-trafficking initiatives through targeted training, capacity building, and community-based prevention strategies. Our commitment to local ownership was reflected in the expansion of Anti-Trafficking Boards (ATBs) beyond Blue Dragon-supported areas, with government partners integrating trafficking awareness into regular village meetings to ensure long-term sustainability. Collectively, our efforts reached 10,708 individuals, including 51% women, through direct assistance, legal aid, and preventive education.

Despite regulatory challenges, substantial progress was made in strengthening victim protection and prevention mechanisms in high-risk communities. Programme adaptations included expanding digital outreach and enhancing local partnerships, enabling cross-border rescues and reintegration support for trafficking survivors.

Funded by the Czech government, a key achievement in 2024 was the training of 139 law enforcement officers and legal advisors, equipping them with the skills to identify and support trafficking victims. Specialised capacity-building sessions for legal aid representatives, police officers, and ATB members provided essential knowledge on victim support, legal documentation, and trauma-informed investigation techniques. Training also sensitised ATB members from high-risk communes on child labour, migration risks, and victim assistance services. Finally, skills competitions for ATB members provided an engaging platform to practice their ability to conduct community awareness sessions to reinforce trafficking prevention and victim identification strategies.

Community outreach remained central to our approach, with activities focused on 13 high-risk areas. Over 10,700 villagers, including teenagers, participated in awareness sessions on trafficking risks, child marriage, and safe migration. Additionally, inter-provincial collaboration was strengthened through a study tour, where 29 government officials from Ha Giang visited Hue Province to exchange best practices on livelihood programmes and inter-agency cooperation, fostering stronger government engagement in anti-trafficking efforts.



**DOMESTIC
(CZECH)
PORTFOLIO**

EMERGENCY PREPAREDNESS

We have been at the forefront of disaster preparedness and response for over twelve years, leveraging its extensive experience and deep understanding of local communities to enhance resilience. In 2024, with the generous support of donors - Diaconia CCE, Diakonie Katastrophenhilfe the Evangelical Church of Czech Brethren, the General Directorate of the Fire Rescue Service, the Ministry of Interior, Open Society Fund Praha, Prague City Hall, the South Bohemia and South Moravia Regions, United Methodist Committee on Relief, and Week of Compassion – we strengthened our focus on community-based preparedness and volunteer engagement.

Working in high-risk municipalities, we implemented disaster risk reduction measures, including the provision of essential equipment for volunteer fire brigades, the installation of flood barriers, and first aid and emergency response training. Public awareness efforts were integral to our work, with preparedness materials distributed to households, social media campaigns tailored to younger demographics, and expert-led discussions on resilience-building. Additionally, capacity-strengthening activities for local authorities and first responders included training sessions, webinars, and peer learning forums. Coordination and collaboration remained central to our approach, with active engagement in regional emergency preparedness platforms to foster synergies between NGOs, state emergency services, and municipal governments.

Over the past twelve years, we have built a structured volunteer network to support both immediate and long-term crisis response. This has included training base and regional coordinators, crisis responders skilled in needs assessments, and psychological first aid volunteers. To facilitate efficient deployment, an online volunteer management platform was developed, with the network reaching 135 registered volunteers at the start of 2024. Recognising the need for continuous learning and engagement, we expanded our volunteer training opportunities this year, offering online workshops on crisis management, first aid, and mental resilience, alongside in-person sessions on psychosocial support and crisis intervention. A total of 115 volunteers participated in these initiatives, further strengthening their capacity to provide effective assistance. Informal meetings, both virtual and in-person, fostered peer exchange and sustained engagement within the volunteer community.

In the autumn of 2024, we faced an unprecedented challenge when the Czech Republic experienced its most severe flooding in decades. Despite extensive preparedness efforts, volunteer response rates ranged from 6% to 18%, highlighting critical gaps in the mobilisation system. This experience underscored the need to reassess and enhance our emergency response framework in 2025 to enhance its effectiveness.

Our achievements would not have been possible without the invaluable support of our generous donors, including corporate partners, institutional and private contributors, and philanthropic foundations. Equally vital was the unprecedented mobilisation of human resources within Diaconia ECCB, enabling a swift and effective response. We are also deeply grateful for the interfaith solidarity demonstrated by the Evangelical Church of Czech Brethren and the Ahmadiyya Muslim Community, whose support reinforced the collective effort to assist those affected by the crisis.



FLOOD RESPONSE

In September 2024, the Czech Republic faced its worst flooding in two decades, with the northeastern Jeseník region among the hardest hit. Entire villages were inundated, roads and homes were destroyed, and thousands of people were displaced, many left without electricity, heating and drinking water for days. Jeseník, one of the most affected districts, became the focal point of our emergency response, which began immediately after the official flood warnings on 11 September. As the situation deteriorated, we swiftly mobilised resources, coordinating with the other state and non-state emergency response actors. A public fundraising campaign was launched, raising over 17 million CZK to provide direct assistance to affected households.



The intervention focused on humanitarian assistance, logistics, and psychosocial support. A total of 98 volunteers were deployed, two-thirds of whom were newly mobilised due to a low response rate from our trained volunteer pool. These volunteers played a crucial role in conducting damage assessments and providing psychological first aid. Additionally, crisis response teams carried out over 450 household assessments in the Jeseník district, ensuring the targeted distribution of emergency relief items, including water-pressure cleaning machines and drying equipment. This included 52 dehumidifiers supplied by Diakonie Katastrophenhilfe, to aid affected households in their recovery efforts.



Financial aid played a crucial role in the response. In 2024, 213 households received direct financial support amounting to 10.65 million CZK with the second support round planned for 2025. Assistance extended beyond individual households to include a refugee shelter in Jeseník, a pensioners' gardening community in Krnov, and a school in Česká Ves. We also launched an information hotline to coordinate support and provide affected individuals with guidance on available state aid.



Committed hearts, endless thanks!

Our success would not be possible without our generous donors – corporate, institutional, private and foundation – and unprecedented mobilisation of human resources at Diaconia ECCB. We are also grateful for the interfaith support of the Evangelical Church of Czech Brethren and the humanitarian organisation “Humanity First” of the Ahmadiyya Muslim Community.

Foundations	Karel Komárek Foundation Olga Havlova Foundation CEZ Nadace	Institutional donors	Diakonie CCE Diaconia Katastrophenhilfe Parish of the ECCB in Jeseník Diaconia Sobotin Heřmanice municipality Stašov municipality Letiny municipality Černěves municipality Ubušínec municipality Hrušky municipality Valašské Meziříčí City Vysoké Mýto city	Corporate donors	ABBOT CEZ Group T-mobile Košík GSK Ewing Kuraray Europe Moravia Czech Hydro Precizní Technika Cerva	Private individuals	Over 3000 very generous Czech people
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Aid has many faces

www.spolu.diakonie.cz

UKRAINIAN REFUGEES

Throughout 2024, comprehensive support was provided to Ukrainian refugees to address their immediate needs, facilitate integration, and promote long-term adaptation. A wide range of services was implemented to assist individuals, families, children, and young people, ensuring a holistic and inclusive approach to resettlement. This programme was made possible through the generous support of the United Methodist Committee on Relief (UMCOR) and the Week of Compassion.

Basic needs assistance reached 352 individuals, encompassing the distribution of food baskets, hygiene kits, clothing, and other essential humanitarian aid. Psychosocial support was a cornerstone of the response, promoting emotional well-being and resilience. A total of 1,007 individuals benefitted from workshops, therapy sessions, and external psychosocial services. Financial assistance was provided to 115 individuals to ensure access to healthcare, while 19 individuals received referrals for specialised medical services. Additionally, 523 individuals participated in labour market skills training, equipping them with essential tools for economic self-sufficiency. Meanwhile, 222 individuals took part in community integration events, fostering social cohesion and a sense of belonging.

Support for children and young people remained a key priority, with 431 beneficiaries engaging in structured activities to support their adaptation. Youth engagement initiatives reached 287 individuals, while 72 children and young adults participated in targeted programmes designed to facilitate their transition into a new environment. Additionally, 72 teachers received specialised training to enhance their capacity to support educational initiatives for displaced children.

Material assistance and housing support were critical components of the intervention. Food and non-food items were provided to 263 individuals, and housing support was extended to 15 refugees across eight households, improving their living conditions and stability. Additionally, capacity-building efforts strengthened the local support network, with 26 individuals trained in psychosocial support and 16 in crisis intervention, enhancing the community's ability to respond effectively to refugee needs.

Funded by the International Visegrad Fund, a joint session in Prague brought together young psychology professionals from Poland, Ukraine, and the Czech Republic to exchange expertise in refugee mental health. The event fostered professional learning to enhance ongoing refugee support.

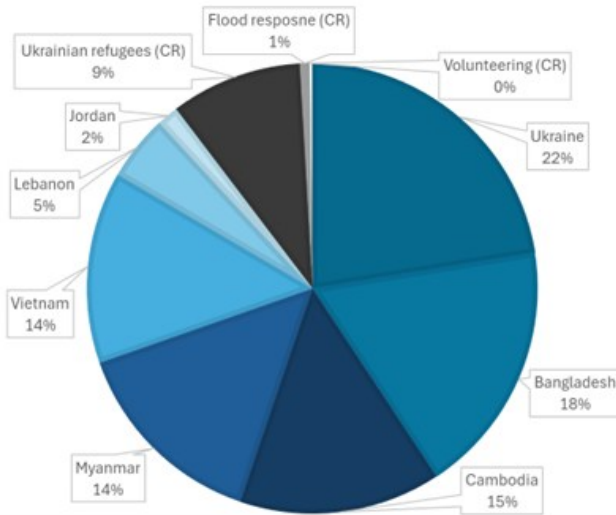
In total, 7,339 individuals - 70% of whom were women - benefitted from these services, significantly contributing to their well-being, resilience, and long-term integration. As Ukrainian refugees continue to navigate the challenges of displacement, sustained humanitarian support remains essential in enabling them to rebuild their lives and actively participate in their host communities.



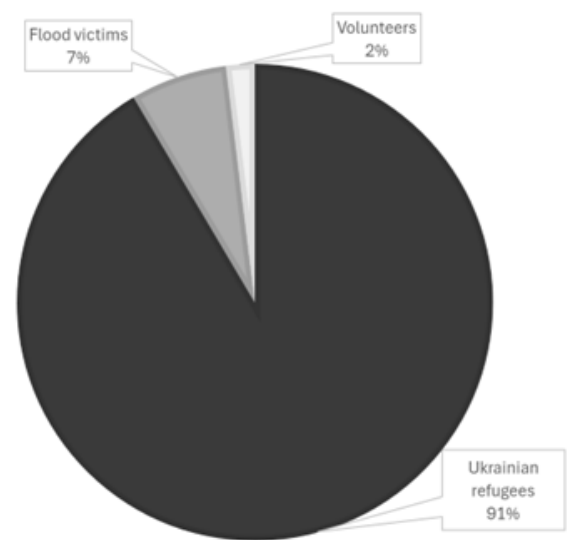
IMPACT

STATISTICS

BENEFICIARIES IN 2024



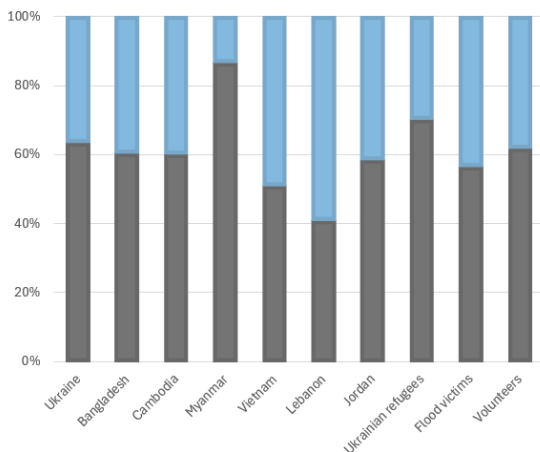
BENEFICIARIES IN CR IN 2024



In 2024, we provided support to 77,760 individuals across Asia, the Middle East, and the Czech Republic. Nearly a quarter of our beneficiaries were from Ukraine. Asia represented 60% of our portfolio, while the Czech Republic accounted for 10%, and the Middle East made up a further 6%.

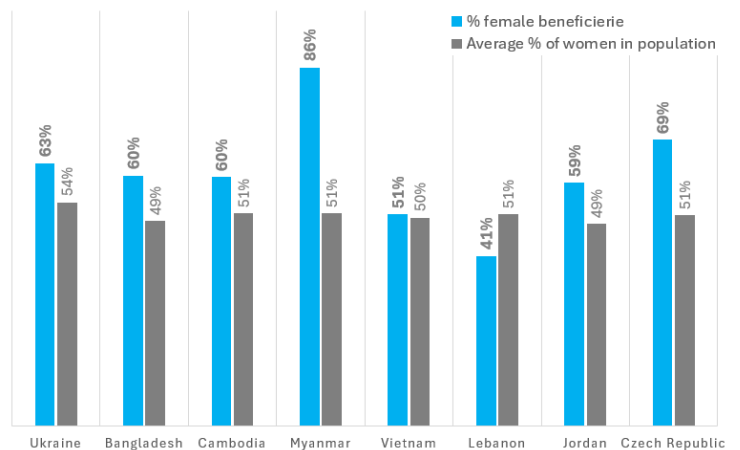
One in every ten of our beneficiaries received support in the Czech Republic. Of the 8,020 beneficiaries, 91% were refugees from Ukraine, further emphasising Diaconia CR's continued commitment to this war-torn country.

FEMALE BENEFICIARIES IN 2024



The proportion of female beneficiaries varies significantly across countries, reflecting a range of cultural, socio-economic, and crisis-specific factors. Myanmar has the highest percentage of women beneficiaries (87%), likely due to conflict-driven displacement, where women make up the majority of those affected. In contrast, Lebanon has a lower female representation (41%), which may be influenced by cultural factors.

GENDER FOCUS IN 2024



In all countries except Lebanon, the proportion of female beneficiaries supported by Diaconia ECCB-CRD and its partners exceeded the national average share of women in the population. This highlights our strong commitment to promoting gender equality in its humanitarian assistance. In Myanmar, the percentage of women assisted was 70% higher than the national average, while in the Czech Republic, it was one-third higher.

EVALUATION

Project: **Community-based DRR**

Duration: 2022-2024

Donor: Diakonie Katastrophenhilfe

Budget: €185,083

Building on lessons from past projects and in response to recurring natural disasters, we implemented a disaster preparedness initiative in high-risk municipalities of the Czech Republic. The project focused on strengthening municipal capacities, enhancing community awareness, and facilitating experience sharing. It was implemented in different parts of the country: northeast (Krásná Lípa and Chřibská), northeast (Heřmanice) and southeast (Jamné).

The evaluation, guided by OECD/DAC criteria, found the project to be highly relevant and effective. It successfully addressed the urgent need for municipal preparedness and risk awareness. A participatory approach ensured that both technical equipment and capacity-building activities met local needs, while strong coordination with stakeholders contributed to efficiency.

The project had an immediate impact, with municipalities effectively utilising provided resources during the 2024 floods. The sustainability of technical investments and knowledge-sharing mechanisms was evident, with several municipalities continuing disaster preparedness efforts independently.

Key recommendations include maintaining regional presence, strengthening participatory project design, integrating diverse disaster risks, and ensuring financial feasibility.



Project: **Ukrainian refugee support**

Duration: 2022-2024

Donor: Diakonie Katastrophenhilfe

Budget: €612,147

The project aimed to enhance refugee integration through professionalised services, supporting over 6,250 individuals - far exceeding its original target. The evaluation assessed the project's relevance, effectiveness, efficiency, impact, and sustainability. It found the initiative highly relevant to refugees' evolving needs, effectively fostering self-sufficiency through social support, language training, and employment assistance. The project's cost-efficiency was validated, though rigid financial frameworks and administrative burdens posed challenges.

Its impact extended beyond direct beneficiaries, strengthening institutional capacities and fostering long-term cooperation among stakeholders. While sustainability remained dependent on continued funding, capacity-building efforts and established partnerships indicated promising continuity.

Key recommendations include refining assessment tools, ensuring flexibility in project design, securing sustainable funding, and enhancing cooperation for broader advocacy. Additionally, targeted support for vulnerable refugee groups and policy engagement remains essential to sustaining long-term integration efforts.



CASE STUDIES

Lebanon - A Journey of Hope

Alia Khalil Ghanem, a Syrian mother living in Lebanon, faced overwhelming challenges when she and her son, Tareq, fled the war in Syria. Upon arriving in Lebanon, Alia found herself in a difficult situation - coping with her husband's mental health struggles, financial instability, and the emotional toll on her children. As her husband's condition worsened after the COVID-19 pandemic, Alia witnessed the impact on Tareq, who began to withdraw, self-harm, and struggle with his academic performance. In the face of these hardships, Alia sought support from Tahaddi Lebanon's Psychosocial Support (PSS) Centre. Its team provided vital assistance, including food vouchers, mattresses, and financial help with school fees.

Alia's determination to secure a better future for her son led her to work closely with the PSS team, gaining tools to support Tareq through parenting sessions. Her unwavering commitment to her son's well-being was crucial in helping Tareq regain his focus. With Tahaddi's encouragement and resources, Tareq succeeded in his exams and began to envision a brighter future. Alia's strength in seeking support for herself and her family highlights the importance of resilience and the critical role of community support.

What they did for me, even my closest relatives didn't do.

Tahaddi gave me the strength to stay strong for Tareq when I felt like I couldn't keep going. They were the support I needed when no one else was there.



Czech Republic – A refugee life re-written

Oksana, a 39-year-old woman from Polohy in Ukraine's Zaporizhzhia region, faced significant hardships before and during the war. Following the loss of her parents in 2006, she took responsibility for raising her younger siblings. Prior to the war, she had worked as a teaching assistant in a kindergarten, where her young son had been also enrolled.

In March 2022, her hometown came under attack by Russian forces. For two weeks, she and her family endured extreme conditions - hiding in a cellar without water or electricity, struggling to find basic necessities. Facing the risk of forced conscription for her brother, Oksana fled to Zaporizhzhia with her son and sister. The journey was perilous, marked by constant shelling and military checkpoints. Eventually, they reached Poland before finding refuge in the Czech Republic, where they received essential humanitarian support from Diaconia ECCB-CRD.

Oksana and her family initially lived in emergency accommodation. Following its closure, she moved into a small flat, where she gave birth to her daughter prematurely in March 2024. Grateful for the support received, she hopes to return to her profession in early childhood education and contribute to Czech society.

In a world that felt shattered, kindness rebuilt our hope. The help we received was more than shelter—it was a chance to stand on our feet again.



FINANCE*

* This section complies with the requirements of Act No. 563/1991 Coll., on Accounting. The data have been verified by an independent external audit firm. The full version of the Audit Report is available on Diaconia CR's website at spolu.diakonie.cz.

YOUR UNWAVERING SUPPORT IN 2024 WAS OUR DRIVING FORCE



Ministerstvo zahraničních věcí
České republiky



jihomoravský kraj



kuraray



CZECH
HYDRO

Aid has many faces

www.spolu.diakonie.cz

BALANCE SHEET

ASSETS	As of the first day of the accounting period	As of the last day of the accounting period
<i>As of 31 December 2024 (in whole thousands of CZK)</i>		
Total Fixed Assets	97	74
Tangible Movable Assets	495	495
Accumulated Depreciation on Individual Movable Assets	-398	-421
Total Current Assets	19 696	26 438
Goods in Stock and in Stores	111	92
Total Receivables	1 366	215
<i>Trade Receivables</i>	24	3
<i>Operating Advances Provided</i>		107
<i>Receivables from Employees</i>	9	6
<i>Income Tax</i>		72
<i>Other Receivables</i>	1 333	27
Short-Term Financial Assets	17 497	24 085
<i>Cash on Hand</i>	26	94
<i>Bank Account Balances</i>	17 471	23 991
Total Other Assets	722	2 046
<i>Prepaid Expenses</i>		39
<i>Accrued Income</i>	722	2 007
TOTAL ASSETS	19 793	26 512

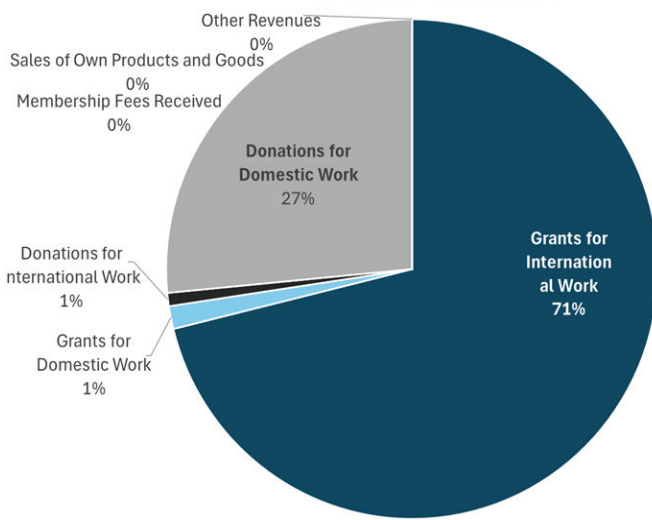
LIABILITIES	As of the first day of the accounting period	As of the last day of the accounting period
<i>As of 31 December 2024 (in whole thousands of CZK)</i>		
Total Equity	13 344	19 865
Total Capital	12 492	19 841
Total Profit or Loss	852	24
<i>Profit or Loss Account</i>		24
<i>Profit or Loss Pending Approval</i>	852	
Total Liabilities	6 449	6 647
Total Reserves	0	0
Total Long-Term Liabilities	0	0
Total Short-Term Liabilities	1 414	4 006
<i>Suppliers Payables</i>	3	6
<i>Liabilities to Employees</i>	525	566
<i>Liabilities to Social Security and Health Insurance</i>	284	319
<i>Income Tax</i>	111	
<i>Other Direct Taxes</i>	52	66
<i>Value Added Tax</i>	15	1
<i>Liabilities to the State Budget</i>	333	2 960
<i>Other Liabilities</i>	91	50
<i>Estimated Payables</i>		38
Total Other Liabilities	5 035	2 641
<i>Accrued Expenses</i>	53	374
<i>Deferred Revenues</i>	4 982	2 267
TOTAL LIABILITIES	19 793	26 512

PROFIT AND LOSS STATEMENT

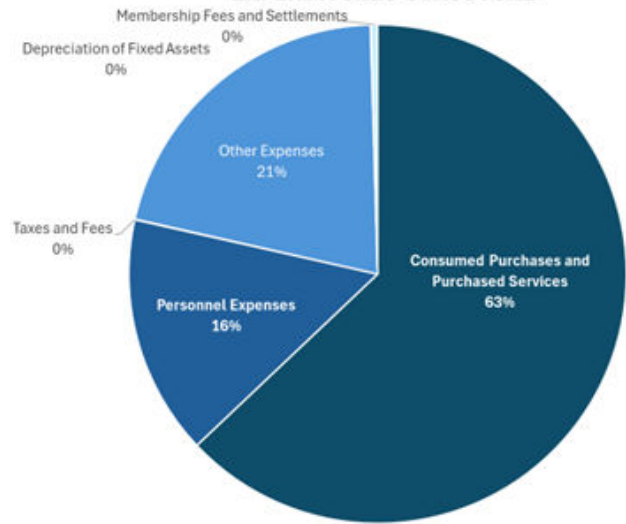
-Category	Activities		
	Main	Economic	Total
<i>As of 31 December 2024 (in whole thousands of CZK)</i>			
EXPENSES			
Consumed Purchases and Services	45 634	30	45 664
Consumption of Materials and Media	2 442		2 442
Cost of Goods Sold	677	18	695
Repairs and Maintenance	74		74
Travel & Representation Expenses	795		795
Other Services	41 647	13	41 660
Personnel Expenses	11 285		11 285
Wage Expenses	8 263		8 263
Statutory Social Insurance and Costs	3 022		3 022
Taxes and Fees	22	3	25
Other Expenses	15 235	1	15 236
Penalties and Fines	12		12
Foreign Exchange Losses	20		20
Settlement of funds	15 059		15 059
Other Miscellaneous Expenses	144	1	145
Depreciation of Fixed Assets	23		23
Membership Fees	312		312
Total Expenses	72511	34	72545
REVENUES			
Operating Grants	47 634		47 634
Received Contributions	22 184	3	22 187
Donations Received	3 189	3	3 192
Membership Fees Received	18 994		18 994
Sales of Own Products and Goods	677	55	732
Other Revenues	2 016		2 016
Foreign Exchange Gains	110		110
Fund Transfers	1 869		1 869
Other Miscellaneous Revenues	36		36
Total Revenues	72511	58	72569
Profit / Loss After Tax		24	24

STATISTICS

REVENUE STRUCTURE



EXPENDITURES STRUCTURE

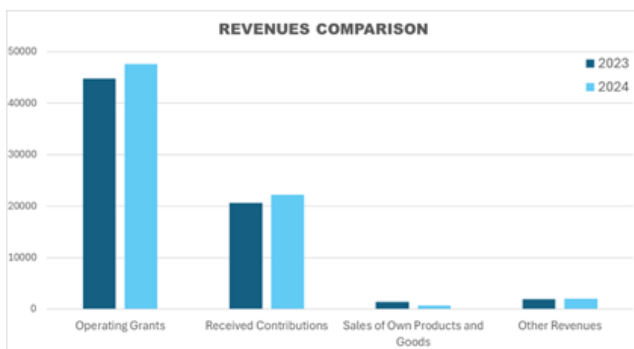


Our funding model is based on two primary revenue streams: grants and donations.

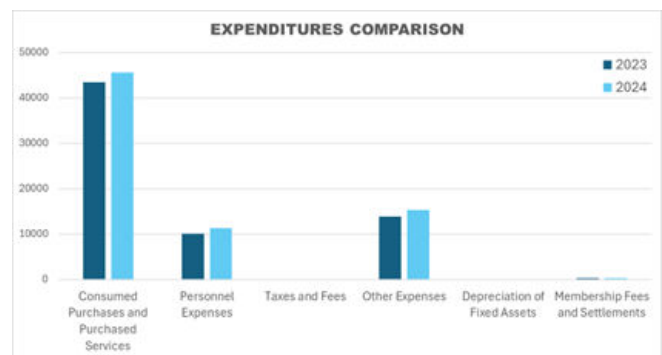
Its international programmes are predominantly grant-funded, with over 70% of related revenues sourced from donors. The Czech Ministry of Foreign Affairs serves as the principal contributor to Diaconia’s international efforts. Conversely, Diaconia’s domestic work relies primarily on private and faith-based donations. Key supporters in this area include the United Methodist Committee on Relief and Diakonie Katastrophenhilfe, whose consistent contributions play a critical role in sustaining Diaconia’s services within the Czech CR.

In 2024, nearly two-thirds of Diaconia’s operating costs were allocated to consumed purchases and purchased services, primarily supporting both project-related and core operational activities. An additional 20% covered other expenditures, including financial contributions to partner organisations. Staff salaries and statutory employment charges accounted for 16% of the overall budget, reflecting Diaconia’s commitment to maintaining a skilled workforce while directing the majority of resources towards programme delivery and support services.

REVENUES COMPARISON



EXPENDITURES COMPARISON



Revenue grew by 5% between 2023 and 2024, despite a decline in income from the sale of own products and goods by half. This growth was made possible thanks to an 8% increase in contributions (primarily donations) and a 6% rise in grant income—reflecting the continued generosity and confidence of our supporters.

Expenditure increased by 7% between 2023 and 2024. The main driver was a 12% year-on-year rise in personnel costs, alongside a 10% increase in other expenses. The latter included legacy costs related to a copyright infringement case from previous years, as well as the settlement of funds—such as the clearing of advances and refunds to donors.

AUDIT REPORT



ZPRÁVA NEZÁVISLÉHO AUDITORA

určena dozorčí radě a zakladatelům Diakonie ČCE – středisko humanitární a rozvojové spolupráce

Zpráva o ověření účetní závěrky

Vyrok auditora

Provedl jsem audit účetní závěrky organizace Diakonie ČCE – středisko humanitární a rozvojové spolupráce (dále také „Organizace“) sestavené na základě českých účetních předpisů, která se skládá z rozvahy k 31.12.2024, výkazu zisku a ztráty za rok končící 31.12.2024 a přílohy této účetní závěrky, včetně významných (materiálních) informací o použitých účetních metodách. Údaje o Organizaci jsou uvedeny v bodě I přílohy této účetní závěrky.

Podle našeho názoru účetní závěrka podává věrný a poctivý obraz aktiv a pasiv organizace Diakonie ČCE – středisko humanitární a rozvojové spolupráce k 31.12.2024 a nakládá a vynosí o výsledku jejího hospodaření za rok končící 31.12.2024 v souladu s českými účetními předpisy.

Základ pro výrok

Audit jsem provedl v souladu se zákonem o auditorech a standardy Komory auditorů České republiky pro audit, kterými jsou mezinárodní standardy pro audit (ISA), případně doplněné a upravené souvisejícími aplikačními dohodami. Naše odpovědnost stanoveno těmito předpisy je podrobněji popsána v oddílu Odpovědnost auditora za audit účetní závěrky. V souladu se zákonem o auditorech a Etickým kodexem přijatým Komorou auditorů České republiky jsem na Organizaci nezávislý a splnil jsem i další etické povinnosti vyplývající z uvedených předpisů. Dornivě se, že důležitá informace, které jsem shromáždil, poskytl dostatečně a vhodný základ pro vyjádření našeho výroku.

Ostatní informace uvedené ve výroční zprávě

Ostatními informacemi jsou v souladu s § 2 písm. b) zákona o auditorech informace uvedené ve výroční zprávě mimo účetní závěrku a naši zprávu auditora. Za ostatní informace odpovídá správní rada Organizace.

Naš výrok k účetní závěrce se k ostatním informacím nevztahuje. Přesto je však součástí našich povinností souvisejících s ověřením účetní závěrky seznámit se s ostatními informacemi a posoudit, zda ostatní informace nejsou ve významném (materiálním) nesouladu s účetní závěrkou či s našimi znalostmi o účetní jednotce získanými během ověřování účetní závěrky nebo zda se jinak tyto informace nejeví jako významné (materiálně) nesprávné. Také posuzujeme, zda ostatní informace byly ve všech významných (materiálních) ohledech vypracovány v souladu s příslušnými právními předpisy. Tímto posouzením se rozumí, zda ostatní informace splňují požadavky právních předpisů na formální náležitosti a postup vypracování ostatních informací v kontextu významnosti (materiality), tedy zda případně nedodržení uvedených požadavků by bylo způsobilo ovlivnit usudek činěný na základě ostatních informací.

Na základě provedených postupů, do míry, jíž dokážeme posoudit, uvádíme, že

- ostatní informace, které popisují skutečnosti, jež jsou též předmětem zobrazení v účetní závěrce, jsou ve všech významných (materiálních) ohledech v souladu s účetní závěrkou a
- ostatní informace byly vypracovány v souladu s právními předpisy.

Dále jsme povinni uvést, zda na základě poznání o Organizaci, k nimž jsme dospěli při provádění auditu, ostatní informace neobsahují významné (materiální) věcné nesprávnosti. V rámci uvedených postupů jsme v obdržení ostatních informací žádné významné (materiální) věcné nesprávnosti nezjistili.

Odpovědnost správní rady a dozorčí rady Organizace za účetní závěrku

Správní rada Organizace odpovídá za sestavení účetní závěrky podávající věrný a poctivý obraz v souladu s českými účetními předpisy, a za takový vnitřní kontrolní systém, který považuje za nezbytný pro sestavení účetní závěrky tak, aby neobsahovala významné (materiální) nesprávnosti způsobené podvodem nebo chybou.

22HLAV s.r.o., Vládkova 822, 400 91 Ústí nad Labem

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IAQR registration number 277

IAQP-01-2014-014

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Statements. In accordance with the Act on Auditors and the Code of Ethics adopted by the Chamber of Auditors of the Czech Republic, we are independent of the Organization and have fulfilled other ethical obligations required by those regulations. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Other Information Included in the Annual Report

Other information refers to information included in the annual report, other than the financial statements and our auditor's report, as defined in Section 2(b) of the Act on Auditors. The Organization's Board of Directors is responsible for this other information.

Our opinion on the financial statements does not cover this other information. However, it is part of our responsibilities related to the audit of the financial statements to review the other information and assess whether it is materially inconsistent with the financial statements or our knowledge obtained during the audit, or otherwise appears to be materially misstated. We also evaluate whether the other information has been prepared, in all material respects, in accordance with the applicable legal regulations. This assessment includes evaluating whether the other information meets the formal requirements and preparation procedures defined by law, considering materiality—i.e., whether failure to comply with such requirements could influence the judgment based on the other information.

Based on the procedures performed, to the extent we are able to assess:

- the other information describing facts also presented in the financial statements is, in all material respects, consistent with the financial statements; and
- the other information was prepared in accordance with legal regulations.

Furthermore, we are obliged to state whether, based on the knowledge of the Organization obtained during the audit, we have identified any material factual misstatements in the other information. Based on the procedures performed, we did not identify any such material factual misstatements in the information received.

Responsibility of the Board of Directors and Supervisory Board for the Financial Statements

The Organization's Board of Directors is responsible for preparing financial statements that provide a true and fair view in accordance with Czech accounting regulations, and for such internal control as it determines necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

INDEPENDENT AUDITOR'S REPORT

Addressed to the Supervisory Board and Founders of Diakonie ČCE – Centre for Humanitarian and Development Cooperation

Report on the Audit of the Financial Statements

Auditor's Opinion

We have audited the financial statements of the organization Diakonie ECCB – Centre of Relief and Development (hereinafter also referred to as "the Organization"), prepared in accordance with Czech accounting regulations. These financial statements comprise the balance sheet as of December 31, 2024, the income statement for the year ended December 31, 2024, and the notes to the financial statements, including significant information on the accounting methods used. Information about the Organization is provided in Section I of the notes to the financial statements.

In our opinion, the financial statements give a true and fair view of the assets and liabilities of Diakonie ECCB – Centre of Relief and Development as of December 31, 2024, and of its expenses, revenues, and financial results for the year ended December 31, 2024, in accordance with Czech accounting regulations.

Basis for Opinion

We conducted our audit in accordance with the Act on Auditors and the auditing standards of the Chamber of Auditors of the Czech Republic, which are based on the International Standards on Auditing (ISA), supplemented and modified as necessary by related application guidelines. Our responsibilities under those standards are further described in the section titled *Auditor's Responsibilities for the Audit of the Financial*

